

January 19, 2021

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - o Arrears 30 Days 60 Days
 - o Arrears 60 Days 90 Days
 - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - o Residential
 - o Residential Low-Income
 - o Small Commercial and Industrial ("C&I")
 - o Medium C&I
 - o Large C&I
- Historic Comparisons -12 Months' Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

ELECTRIC 1/16/2021

Footnotes (if necessary)

Summed on billing month rather than calendar month.
 Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Narragansett Electric Company (Electric Business)
GAS GAS 1/16/2021

	2019 2020 Year-Over-Year Variance (Percent Change)		Year-Over-Year Variance (Amount Change)
# of Customers Residential	Mar Agr May Jun July Aug Sep Oct Nov Dec Jan Feb Max Agr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec J1/16/2021 Max Agr May Jun Jul Aug Sep Oct Nov Dec Jul	Nov Dec Jan Feb	Mor Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb 3,664 4,347 3,594 4,033 3,476 3,761 3,385 4,057 3,306 2,846
Low Income Residential Small C&I Medium C&I	20,348 20,348 20,349 20,268 20,257 20,488 20,200 20,457 20,488 20,200 20,458 20,571 20,583 20,575 20,581 20,677 21,495 21,133 21,255 20,401 19,256 19,256 19,256 19,256 22,856 2	0.6%1.5%4.8%	227' 248' 743' 780' 1,227' 876' 1,006' 120' [808] (995)
Medium C&I Large C&I Total # of Customers w/ Arrears	5.102 5.104 5.105 5.105 5.107	1.9% 1.2% 1.0% 1.8% 1.2% 0.8%	10 11 10 10 10 8 13 13 15 9 8 1 4,981 5,267 5,269 5,397 5,448 5,317 5,228 4,952 4,667 5,303 2,041
Residential Low Income Residential Small C&I	19.527 43.64 40.705 39.07 40.63 39.17 38.55 38.54 43.64 44.04 43.18 43.10 52.48 53.00 53.00 53.01 53	28.5% 17.1% 30.3% - 9.4% 9.4% 11.3% 11.3%	- 12,364 11,065 11,384 13,986 7,941 10,067 10,769 10,867 7,419 12,359 1 1,2617 (2,4617) (2,518) 28 7,541 10,067 10,769 10,067 7,419 12,359 1 1,361 1 1,361 1 1,362 1 1
Medium C&I Large C&I Total	603 881 707 561 613 566 598 598 779 782 663 790 895 1,225 828 276 834 662 664 713 758 854 1,171 44.45 39.05 17.15 56.15 13.15 10.15	21.1% -2.7% 9.2% -41.1% 7.8% 28.3% 28.3% 22.9%	292 344 121 315 221 96 36 124 (21) 72
# Arrears 30-60 Residential Low Income Residential	70.21 71.00 15.97 14.66 15.527 14.89 15.00 15.30 19.586 14.13 19.466 72.91 19.530 15.530 17.539 14.05 15.30 15.50	3.7%15.5%10.6%	2,740 [1,664] (1,414) 3,063 (1,551) (555) 362 566 [3,08] 1,527 (1,071) (666] (92),1 6 [254] (77) (120) (245) (986) (127)
Small C&I Medium C&I Large C&I	1.655 2.468 1.548 1.548 1.559 1.377 1.479 1.319 2.190 2.104 1.565 2.244 2.341 1.471 1.599 1.307 1.565 1.321 1.565 1.324 2.340 2.34	18.7%16.7%7.7%	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Large C&I Total # Arrears 60:90 Residential	24.05 26.26 20.19 12.09 13.644 17.47 17.29 13.644 17.47 17.29 13.645 23.77 22.88 24.77 22.88 22.88 24.77 22.88 22.88 24.77 22.88 24.78 22.78 22.	3.6% -16.5% 7.2% 12.5% -13.1% -12.5%	3,106 (2,47) (1,916) 3,648 (3,899) (586) 69 656 (1,936) 1,625 (3,936) 1,
# Arrears 60-90 Residential Low Income Residential Small C&I Medium C&I	- 68 - 68 - 97 - 55 - 50 - 55 - 52 - 54 - 64 - 60 - 62 - 65 - 55 - 55 - 52 - 54 - 64 - 60 - 62 - 65 - 55 - 55 - 55 - 55 - 55 - 54 - 64 - 6	29.8% -33.7% -34.8% -26.8% -3.1% -12.3% -9.4% 22.6% -31.5% -31.5%	0521 0521 0521 053 052 053 0
Total # Arrears 90>	17 18 15 18 10 18 15 18 10 18 18 18 18 18 18	15.0% - 13.9%15.2%	= 3.46 [±] - 3.05 [±] - 15 [±] - 152 [±] - 122 [±] - 656 [±] - 650 [±] - 1.050 [±] -
Low Income Residential Small C&I Medium C&I	\$\\ \begin{array}{cccccccccccccccccccccccccccccccccccc	2.5% -1.0% -5.1% 95.1% 89.9% 122.0% 38.0% 56.8% 75.4%	11.1251 12.3651 7687 190 8541 688 4551 129 (53) 7789 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Large C&I Total S Arrears 30-60	15 15 15 15 15 15 15 15 15 15 15 15 15 1	88.2% 72.2% 93.8% 50.9% 51.1% 51.3%	0 8 28 29 30 22 22 23 13 13 15 15 13 15 15 15 15 15 15 15 15 15 15 15 15 15
	\$1,750,665 \$1,550,667 \$1,550,667 \$1,550,667 \$1,550,766 \$1,5	31.1% 45.4%	\$802,767 (\$1,265) 1,055,072 (\$2,259,88 (\$27,337) 30,050 30,286 \$77,420 111,246 1,344,307 1 555,197) (\$22,864) (496,446) (62,444) (106,674) (38,722) (38,506) (20,718) (196,697) (136,623) 1 557,064 70,067 1 12,88 20,388 655 34,238 1 186 39,757 2,681 119,055 1
Low Income Residential Small (Eli Medium Cal Large Cal Total S Arrears 60-90	\$50,845 \$939,871 \$600,277 \$172,745 \$134,711 \$200,119 \$22,2365 \$172,239 \$177,776 \$171,739 \$509,888 \$715,99 \$11,107,200 \$503,190 \$131,107,200 \$503,190 \$130,239 \$131,107,200 \$100,841 \$131,107,200 \$100,841 \$131,107,200 \$100,841 \$131,107,200 \$100,841 \$131,107,200 \$100,841 \$131,107,200 \$100,841	12.8% -12.2% 35.1% 27.7% 28.7% 56.4% 36.0%	657,341 245,075 445,070 203,520 18,729 29,459 54,156 34,970 (66,09) 155,744 1,5346 5543,355 359,091 (0,286) 365,120 573,774 18,375 27,774 41,635 75,100 189,518 19,518
\$ Arrears 60-90 Residential Low Income Residential	\$2596.000 \$2371.976 \$3.985.300 \$23.881.500 \$3.900.007 \$3.857.940 \$3.900.007 \$3.857.94 \$3.006.608 \$988.209 \$398.225 \$3.006.007 \$3.900	29.4% 46.3% 38.4% 22.4% -9.5% -38.3%	\$1,435,465
Small C&I Medium C&I Large C&I Total	100.002 100.002 100.003 100.	-6.1%	5112.671 323.572 194.384 163.385 125.675 73.6717 36.176 16.571 22.979 17.991
\$ Arrears 90> Residential	GENERAL CREATED AND THE COLUMN	19.1% 33.9% 23.8% 33.9% 33.9% 33.9% 35.8%	31,863,922 31,863,849 3005,850 51,743,524 52,667,69 3006,611 3400,742 51,555,645 7,477,207 891,545 7 51,555,645 7,477,207 891,545 7 51,555,645 7,477,207 891,545 7 51,555,645,
Small C&I Medium C&I James C&I	\$\\ \frac{3}{2}\) \$\\ \frac{3}{2}\\ \frac{3}\\ \frac{3}{2}\\ \frac{3}\\ \frac{3}{2}\\ \frac{3}\\ \frac{3}{2}\\ \frac{3}\\ \frac{3}{2}\\ \frac{3}\\ \fra	15.5 % 159.6 % 169.9 % 23.3 % 25.8 % 17.3 % 25.8 % 14.7 % 25.8 % 14.7 % 25.8 %	1,000,000 1,00
Total S Total Arrears Residential	311,375.00 311,335.000 31,514.000	78.3% 77.0% 78.2% 89.0% 84.8% 92.2%	500,1371 533.700 505,800 500,000 177,640 418,000 1313.700 143,444 155,884 145,884 155,884 155,884 145,884 155,884 145,
Residential Low Income Residential Small C&I Medium C&I	\$1,000,022 \$1,000,000 \$1,	12.7% 6.4% 0.7% 05.4% 88.7% 100.5% 100.5% 12.6% 21.7%	
Large C&I Total Billed Sales kWh or therms	\$550.064 \$969.067 \$965.361 \$460.060 \$555.097 \$555.007 \$555.007 \$57	33.9% 84.8% 98.5% 67.5% 61.2% 65.7%	\$255,528 880,000 661,677 941,956 929,057 470,234 740,315 714,880 139,635 777,735 7573,137 37,948 713,9
Residential Low Income Residential Small C&I	\$\\ \begin{array}{cccccccccccccccccccccccccccccccccccc	-3.9%7.3%21.9%	
Medum C&l Large C&l Total	90.1667 - \$555.587 4.900.087 2.71.084 1.07.170 1.07.171 1.07.181 1.07.170 1.07.181	-7.0% -8.0% -24.1% -1.8% -7.8% -12.4% -3.4% -7.2% -20.0%	1,392.87 31.070.939 5145.77 502.500 5556.593 555.693 554.59 514.50 577.256
Residential Low Income Residential Small CRI	\$150,055 \$25,773.80 \$18,275.80 \$11,662.80 \$10,271.77 \$2,755.01 \$27,763.53 \$11,00.90 \$17,643.81 \$13,544.47 \$41,785.70 \$32,985.77 \$13,973.55 \$15,973.61 \$13,	12.1% -2.1% -4.6% -36.3% -31.8% -32.8% -12.4%	[53,072,99], 51,569,975, 53,148,873, [30,126], 5764,172, (513,488), (51,572,99), (61,59,60), (615,96), (61,65,96),
Medium C&I Large C&I Total	5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15 5/15/15/15/15/15/15/15/15/15/15/15/15/15	13.3% - 7.2% - 6.0%	[51,439,658] [584,040] [523,461] [543,462] [557,586] [557,586] [57
Supplier Receivables Purchased (for EDCs)(1) Residential Low Income Residential			
Small C&I Medium C&I Large C&I			
Total Total Revenue Billed \$ (Line 11 + Line 12) Residential	950055 353735 312500 315615 502717 31500 37615 511009 37645 51009 32647 41350 32877 3157155 555150 51365 51000	12.1% -2.1% -4.6%	
Smill C&I Medium C&I	\$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	36.3% -31.8% -32.8% -15.4% -13.4% -13.3% -7.2% -6.0% -13.4% -7.2% -2.3% -7.2% -2.3% -7.2%	(2.75,5.50) (102,5.50) (172,5.60) (172,5.60) (102,7.51) (102,7.71) (122,7.71) (172,7.51) (172,7.71)
Total \$ Revenue (Payments) Received (2) Recidential	\$\\ \)\[\)\[\)\[\]\[\]\[\]\[\]\[\]		[57.951.17] (\$563.321) \$4.927.65 [38.00.04 \$1,637.65 [38.00.15] \$150.035 [51.27.06] \$15.00.05 [51.27.06] \$15.00.005 [51.27.06] \$15.0
Low Income Residential Small C&I Medium C&I	\$\\ \begin{align*} \b	38.9% -24.4% -35.0% -18.8% -11.6% -2.1% -19.4%	[63.107/71] [5.083.354] 47/275 2,185.250 [68.600] [69.702] [76.510] [1.013.427] [24.001] [23.6000] [75.102.60
Large C&I Total # Revenue (Payments) Received	S.COLLARD SACRAGE S	-7.7% 34.6% -23.6% -9.4% 1.9% -15.6%	[5,502,460] [5,145,560] [5,75,044
Residential Low Income Residential Small C&I	15.50 15.50 15.70 17.16 15.50 15.70 17.16 15.50	-1.5% 5.3% -2.5% -10.6% -5.3% -14.2% -2.8% -2.8%	23.983 11.989 4.720 31.726 8.616 9.017 11.522 (1.079) 5.694 5.169
Medium C&I Large C&I Total	72.777 72.779 72.779 72.4791 72	13.2% 2.5% -16.7% 15.3% 12.8% -23.4% -3.8%	
Difference Between Billed and Received Reven Residential Low Income Residential	nes [Bart 1-10] [S.158.45] [S.158.45] [S.158.27] [S.158	31.8% -1.6% -7.9% - 29.4% -32.6% -41.8%41.8%	SSE-07 6-75-10 4-75-07 1-82-01 2-82-72 50-75 60-620 675-633 65-633 672-103
Total Difference Between Billed and Received Reven Residential Low Income Residential Small C&I Medium C&I Large C&I Total		73.4% -58.8% -26.9% 24.7% -8.9% 13.0% 39.9% -14.9% 86.4%	- (50.74) - (37.
Customers on Arrearage Mgmt/Forgiveness Pla Residential Low Income Residential Small C&I Margar C&I Large C&I Cotal Customers Disconnected for Non-Payment	The control of the	76.1% -74.1% -67.7% -61.1% -60.2% -62.3%	
Small C&I Medium C&I Large C&I	Sign	511% -602% -623% 0.0% -0.0% -0.0% 0.0% -0.0% -0.0% 0.0% -0.0% -0.0% 0.0% -0.0% -0.0%	
Total Customers Disconnected for Non-Payment Residential	544 1.060 1.144 1.061 1.461 1.463 1.060 1.138 1.130 1.131 1.061 992 993 547 576 779 772 613 565 478 469 407 310 1.494 1.0079 1.0		45
Low Income Residential Small C&I Medium C&I		00.0% 0.0% 0.0% 0.0% 00.	
Large C&I Total Customers on Payment Plans Paristantial		0.0%	
Low Income Residential Small C&I		-24.278 -24.078 -63.0% -58.2% -62.8% -62.8% -62.8% -218.6% -20.0% -20.1% -112.5%	[194] 22.29] 0.580] 0.565] (1.120) 0.327] 0.607] 2.169] (1.034) (1.107] 0.607]
Large C&I Total Current A/R	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.0%	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Total / Current / Residential Residential Covincone Residential Covincon	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5.0%	[54,115,780] 1,837,627 3,887,488 [56,159] 1,000,159 257,257 (537,165) 396,877 (1,565,007) 1,966,004 (1,565,007) (1
Medium C&I Large C&I Total	\$\\ \frac{1}{5}\)\(\f	-7.6% -8.7% -8.9% -24.9% 20.2% 21.3% -3.6% -8.6% -7.7%	\$1,00.488 48,927 151,140 109,920 110,330 108,624 792,730 (34,129 793,53) (68,547 793,50 108,547 797,750 26,650 307,641 366,641 675,250 (34,431) (34,43
Collection Effectiveness Residential Low Income Residential	2.15	42.9% -25.3% -30.8% -6.9% -6.9%	14.05 10.75 10.38 11.38 15.06 20.75 10.05 13.05 1.28 1 1.28 1.28 1.28 1.28 1.28 1.28 1.
Small C&I Medium C&I Large C&I	\$\frac{1}{5\pmu}\pi_1\pi_2\pi_2\pi_2\pi_3\pi_2\pi_3\pi_3\pi_3\pi_3\pi_3\pi_3\pi_3\pi_3	20.5%13.0%7.2%1.0 10.1%4.8%7.2%1.7.7%	
Footnotes (if necessary) (1) Summed on billing month rather than calend		***************************************	

COMBINED

Footnotes (if necessary)

Summed on billing month rather than calendar month.
 Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.